



**Oak View**  
DENTAL LABORATORY

31 East Chestnut Street, Suite 102 Washington, PA 15301  
724-206-0704

Doctor Name: \_\_\_\_\_ DATE \_\_\_\_/\_\_\_\_/\_\_\_\_

Patient Name: \_\_\_\_\_ Age: \_\_\_\_\_ Sex: \_\_\_\_\_

**DATE DUE IN OFFICE** \_\_\_\_/\_\_\_\_/\_\_\_\_ by \_\_\_\_:\_\_\_\_ a.m. / p.m.

**Impression Material Used :**

**All Ceramic Restorations**

- IPS e.max® Full Contour
- Layered Zirconia
- IPS e.max® Esthetic Layered I
- Full Contour Zirconia
- IPS Empress
- High Tranlucent Zirconia
- LAVA Ultimate® Nano Ceramic

**Implant Restorations**

- Screw Retained
- Cement Retained

**Implant Brand / Size :** \_\_\_\_\_

**Abutment Material**

- Titanium
- Zirconia

**Custom CAD/CAM Abutments**

- Manufacturer Original
- Atlantis® Custom
- Hybrid (Ti/Zr 2-Piece)

**Incoming Parts from office**

Analog - \_\_\_\_\_ pcs  
 Abutment - \_\_\_\_\_ pcs Other - \_\_\_\_\_ pcs  
 Screw(s) - \_\_\_\_\_ pcs

**Additional Instructions:**

**SHADE INSTRUCTIONS**

Dentin/Prep Shade \_\_\_\_\_

Final Shade \_\_\_\_\_ / Guide Used \_\_\_\_\_

Occlusal Staining  None  Light  Medium  Dark

- Photos Sent via email
- Photos Sent w/ case

**Ceramic Characterization**



**PONTIC DESIGN**



**Additional Products**

- Radica® Provisional
- Nightguard/Splint
- Essix Style Retainer
- PMMA Shells Temps

**Surgical Guides**

- Hollow
- Radiopaque
- Guided (Digital)

**Diagnostics**

- Wax-up for Patient review
- Duplicate model w/ Clear Temporary Matrix
- Putty template for Provisionals

Signature: \_\_\_\_\_ Lic. #: \_\_\_\_\_

*\*See Reverse side for terms and conditions*

## Limited Warranty/Limitation of Liability

Oak View Dental Laboratory is pleased to process all remakes or adjustments at no additional charge if requested within the warranty period and accompanied by the return of the original appliance and all related items to the case. This limited warranty extends only to the original purchaser of a device and does not extend to patients or other individuals and/or entities to whom the device(s) are inserted, delivered, sold or implanted.

### **Warranty is for 1 year from Invoice date for:**

- All Ceramic Restorations
- Full Metal Restorations
- Inlays and Onlays (Metal and Ceramic)

### **Warranty is for 30 Days from the Invoice Date for:**

- Thermoformed Appliances
- Splints
- Temporaries
- Acetyl Resin Appliances
- Flippers
- Surgical and Radiographic Guides.

### **Warranty for Implant Restorations**

- 1 year: from invoice date for Screw or Cement Retained Single unit implant borne prostheses and implant bridges (does not include zirconia hybrid), (Manufacturer warranty when applicable for parts).
- Screw-Retained Acrylic or High-Performance Polymer Hybrid and Zirconia Hybrid will be remade at no charge due to poor fit only if the prosthesis does not fit the model, the model has been returned with the prosthesis for remake and the lab's screw-retained hybrid protocol for verification jigs was followed. oak View Dental Laboratory is not liable for all other costs of adjustment, repair and or replacement of device. If the prosthesis fails during the delivery appointment and the lab's screw-retained hybrid protocol for verification jigs was not followed, warranty is voided.
- 30 days: for failure of Screw-Retained Acrylic or High-Performance Polymer Hybrid. Coverage includes: acrylic, High-Performance Polymer, denture teeth or composite gingiva.
- 5 years: Titanium bar against breakage (Manufacturer warranty when applicable for parts / bar).
- 5 years: Zirconia Hybrid against breakage of Zirconia.
- Oak View Dental Laboratory will only accept returns of implant parts with the product in its original condition with un-opened manufacturer packaging.

*\*All warranty terms and conditions are subject to change without notice\**

### **What is covered?**

- Repair or replacement of prosthesis.

### **What is not covered?**

- Cash refund for prosthetics.
- Repairs resulting from accident, neglect, abuse, failure of the supportive tooth or tissue structures, improper dental hygiene or improper adjustments.
- Incidental or consequential damages, including but not limited to, inconvenience, lost wages, chair-time or pain and suffering.
- Repairs, temporaries, implant and restoration(s), partially or completely fabricated by any laboratory other than Oak View Dental Lab.
- If a new impression was requested by Oak View Dental Lab, but the process was completed without the new impression according to the instructions of the doctor, the remake policy is void. Any further remake will be completed at full cost.
- Shade or product changes differing from the original request.
- Oak View Dental Lab will not be responsible for a restoration/appliance that does not fit clinically if the restoration/appliance fits the lab fabricated model from your impression / scan.

### **Credit and Collections Policy**

All accounts are due and payable by the 15th of each month. A service charge of 1.5% will be applied to any unpaid balances over 30 days.

Oak View Dental Lab reserves the right to request COD for complex / large extent cases upon receipt of case.

Balances over 60 days will incur an additional service charge of 18.5% until account is paid in full. Outstanding balances beyond 90 days will warrant COD charges.

Balances over 120 days will be subject to collections. Any costs associated with collecting an unpaid balance, including legal fees, will be charged to the customer.

*\*\*Signing or sending prescription form or substitute thereof prescriber agrees to terms and conditions of Oak View Dental Laboratory\*\**